

COMPLAINTS – SEPTEMBER 2025 – Total complaints received 21

	Categories	No of complaints Received	Additional Information
A	Overgrowth	2	
b	Blocked Drains	0	
c	Dog Fouling	1	Spey Close – asked for signs to be put up.
d	Highways	7	
e	Obstruction	0	
f	Noise	0	
g	Bins	1	
h	Flytipping	1	
I	Misc	2	FOI request about Annex 1 – Full response provided within FOI timeframe Concern regarding dogs off leads in the churchyard and confrontational situations – Referred to R&A for additional signage to be approved.
j	Vandalism	1	Graffiti on underpass between Kingsway and Quedgeley by Woodvale – Referred to City council.
K	Abuse	0	
L	Planning	1	Business being run – car repairs, cars parked on path, oil pollution etc – Referred to Planning Enforcement as a planning breach.
M	H&S	3	Large cracks on pavements at ‘The Triangle’ around School Lane and Field Court Drive – Referred to City Council Complaint re broken glass around dog bin in Stanbridge Way – Referred to City Council. Rats seen at rear of St James’ Close – Referred to Glos City Homes – advised residents that as this is shared ownership they expect residents to deal with.
N	Litter	2	
O	Thank you’s	0	