

COMPLAINTS – NOVEMBER 2025 – Total complaints/compliments received 24

	Categories	No of complaints Received	Additional Information
A	Overgrowth	6	
b	Blocked Drains	0	
c	Dog Fouling	0	
d	Highways	5	
e	Obstruction	0	
f	Noise	0	
g	Bins	1	
h	Flytipping	0	
I	Misc	4	New fence erected several feet away from the boundary line encroaching on to public Land. Request it be removed and land returned to public ownership – Reported to City Unauthorised parking in Church Drive. Driving up kerb along POS area to park outside property. Asked for bollards to be put in place. Reported to City Fence adjacent to maintenance strip on brook from Bentley Close to Vensfield Road fallen away into pavement. Established now property of Persimmon and they are dealing With it. Bridge behind Nene Close by the canal side path in need of repair. Reported to City
j	Vandalism	0	
K	Abuse	1	Concerns regarding local resident smoking drugs and being aggressive. Reported to Police however no action taken. Matter reported again by us and complainant and Incident number now obtained.
L	Planning	1	Barrow Close. Reported to City Planning Enforcement
M	H&S	3	Rats seen again in covered part of KCC garden. Reported to City who are dealing with it. EScooter at BMX track and incident between scooter and complainant's son. Reported To City.

			Solar lights not working in alley way between St James & Tesco – Referred to County Street lighting team who are dealing with matter.
N	Litter	0	
O	Thank you's	3	3 thank you's for Xmas event