

## COMPLAINTS – NOVEMBER 2024 – Total complaints received 29

|          | Categories     | No of complaints Received | Additional Information  |
|----------|----------------|---------------------------|---|
| <b>A</b> | Overgrowth     | 8                         |   |
| <b>b</b> | Blocked Drains | 0                         |   |
| <b>c</b> | Dog Fouling    | 0                         |   |
| <b>d</b> | Highways       | 4                         |   |
| <b>e</b> | Obstruction    | 1                         |   |
| <b>f</b> | Noise          | 0                         |   |
| <b>g</b> | Bins           | 9                         |   |
| <b>h</b> | Flytipping     | 4                         |   |
| <b>I</b> | Misc           | 2                         | Travellers in the A38 underpass – Contacted both City and County, neither want to take responsibility. <b>Established County, not in any rush to move them on.</b><br>Fallen Tree in water course adjacent to Scholars Walk. <b>Referred to Bloor Homes</b> |
| <b>j</b> | Vandalism      | 0                         |   |
| <b>K</b> | Abuse          | 0                         |   |
| <b>L</b> | Planning       | 1                         | Property believed to be used as an Air BnB and causing large lorries to park overnight. Referred to City Council Planning Enforcement   |
| <b>M</b> | H&S            | 0                         |   |