

COMPLAINTS – MAY 2025 – Total complaints received 24

	Categories	No of complaints Received	Additional Information
A	Overgrowth	5	
b	Blocked Drains	0	
c	Dog Fouling	0	
d	Highways	7	
e	Obstruction	1	
f	Noise	0	
g	Bins	1	
h	Flytipping	0	
I	Misc	6	<p>Concern about neighbour's pigeons – referred to Environmental Team</p> <p>Potential landgrab at back of Church Drive – ascertained neither City nor County land, advised complainant that it is a civil matter.</p> <p>Concern about 5/6 ash trees at back of property suffering from die back – referred to City and they are monitoring.</p> <p>Clips on nets at Manor Farm Park field perished and nets are falling away. Referred to City Council</p> <p>Ubico driver drove on footpath opposite S/V School and damaged two trees and the Metal bollard provided some time ago to prevent access is always lying on the floor. Referred to City Council and they have confirmed they will advise their staff to stop</p> <p>Member of public suffered a chemical reaction when helping with removal of graffiti at KSP. Not a named volunteer and not part of the volunteer group. Decided to help Without using any PPE. QTC response of concern for their welfare and confirmation that The volunteers for this job had already been agreed and PPE allocated to them.</p>
j	Vandalism	3	<p>Metal box provided by QWFC when using Manor Farm Park Field vandalised by youths With a lot of sharp edges. QTC asked QWFC to remove box.</p> <p>Graffiti on KSP building, noticeboards, containers, defib, doors etc. Referred to Police, No action taken. Ascertained potential culprits and head of S/V School happy to help, no</p>

			Follow up by police. Complaint made to police.
K	Abuse	0	
L	Planning	0	
M	H&S	1	Concern about property in Bristol Road, neglected, lots of rubbish and possible Rats. Referred to Environmental Health
N	Litter	0	