

## COMPLAINTS – JUNE 2025 – Total complaints received 43

	Categories	No of complaints Received	Additional Information
<b>A</b>	Overgrowth	12	
<b>b</b>	Blocked Drains	0	
<b>c</b>	Dog Fouling	0	
<b>d</b>	Highways	8	
<b>e</b>	Obstruction	0	
<b>f</b>	Noise	0	
<b>g</b>	Bins	3	
<b>h</b>	Flytipping	2	
<b>I</b>	Misc	8	<p>Concern regarding Oak Trees in School Lane/Mendip Court, <b>inspection taking place and Land registry search taking place to ascertain whose responsibility the trees are.</b></p> <p>Request for ownership of trees in Scholars Walk and whether it has a TPO. <b>Established It does have a TPO on it.</b></p> <p>Concern re construction traffic on Rudloe Drive – <b>already logged under Planning</b></p> <p>Concern re drug paraphernalia at rear of Coltishall Close. <b>Referred to City Council</b></p> <p>Exercise equipment at Kingsway Sports Pavilion broken. <b>Referred to City Council</b></p> <p>Hole in climbing frame at Deopham Park. <b>Referred to City Council</b></p> <p>Concern regarding small tree in front garden of neighbours property with roots travelling across. Concerned that roots are causing unseen damage. Approached neighbour who refused to address the tree as their cat likes to climb it. <b>City advised they will only address tree if a H&amp;S issue. Advised complainant to get it inspected privately and if a risk claim through insurance.</b></p> <p>Complaint about the petition set up by QTC re roadworks. <b>Reported to Full Council</b></p>
<b>j</b>	Vandalism	5	
<b>K</b>	Abuse	0	
<b>L</b>	Planning	1	

M	H&S	4	<p>Bollard on path opposite S/V School still left down and staff from Ubico are driving along the path. Highways have confirmed that bollard is broken and Ubico staff Informed not to drive along the path.</p> <p>Concern re sharp metal sticking out of the ground at Woolstrop playpark. Removed by M&amp;D property</p> <p>Broken Glass at Bristol Road Rec. Removed by M&amp;D Property</p> <p>Tree roots near The Orchard are lifting and causing the pavement to lift – trip hazard. Referred to City Council</p>
N	Litter	0	