

COMPLAINTS – JANUARY 2024

	Categories	No of complaints Received	Additional Information
A	Overgrowth	0	
b	Blocked Drains/Dog Fouling	0	
c	Noise complaints	0	
d	Highways	12	
e	Obstruction	0	
f	Flytipping/Trollies	8	
g	Bins	8	
h	Misc	7	<ol style="list-style-type: none"> 1. Tree blown down in the wind causing damage to resident's fence. Referred to Gloucester city Council 2. Service strip/alleyway runs behind houses, previously fenced off to deter anti-social behaviour. Fence has blown down causing litter and damage to resident's garden shed. Area privately owned, Both Highways and city have confirmed not their ownership. 3. Flooding on footpath from SV Drive over Saddlers Road to coppice. Two areas flood difficult to pass. Referred to City council 4. Complaint regarding gaps in fencing leading to canal foot path at Green Farm. Referred to City Council 5. Play area in Odiham Close fenced off with sign stating under Construction and area full of debris. Emailed developer and City Council. 6. Concern about trees running behind resident's property over-Hanging and obstructing light. Emailed Glos City Council who say They do not have the funds to address but will allow the resident To privately pay to address. 7. Complaint by local resident who requested trees to be cut by Council as a fear of damaging garage roof. Trees addressed and

			Local resident unhappy with extent of cutting. Councillors and Staff met with local resident to discuss further.
I	Vandalism	1	Graffiti over walls in the underpass, underpass location between Dominos and Valley Gardens. Referred to Gloucester City Council
j	Abuse	0	
K	Planning	1	Concern over conversion of garage creating 2 front doors, thus changing the street Scene, believed no planning permission. Referred to Gloucester city Council
L	Health & Safety	2	Concern about rats in hedgerow around Miller & Carter. Referred to City Council Who in turn have advised it's Miller & Carter. Gas Leak at KCC. Dealt with by Corona Energy.

Total Complaints received for January – 39
--