

## COMPLAINTS – DECEMBER 2023

	Categories	No of complaints Received	Additional Information
<b>A</b>	Overgrowth	0	
<b>b</b>	Blocked Drains/Dog Fouling	0	
<b>c</b>	Noise complaints	0	
<b>d</b>	Highways	3	
<b>e</b>	Obstruction	0	
<b>f</b>	Flytipping/Trollies	1	
<b>g</b>	Bins	1	
<b>h</b>	Misc	6	<p>Local resident asking to be contacted regarding discussing the location of a tree to be planted by Rea Bridge.</p> <p>Van parked for many months at the Local Nature Reserve. Partially blocking vehicle access and preventing access by vehicles visiting the nature reserve.</p> <p>Canal side walk flooded near Whimbrell Road.</p> <p>Complaint regarding neighbour's log burner and smell drifting into the house.</p> <p>Concern raised by local resident after attending a Xmas function at KCC and that alcohol sold to under age daughter. Confirmed from stall holder that it was non alcoholic Mulled wine.</p> <p>Enquiry about how to fund a couple of benches down S/V Road.</p>
<b>I</b>	Vandalism	0	

j	Abuse	0	
K	Planning	0	
L	Health & Safety	1	Routine inspection carried out at KCC by Severn Trent. Bacteria found in water system. Will return on the 6 <sup>th</sup> Feb To undertake a regs and fitting test and in the meantime a Boil water for drinking or cooking order applied to whole Building.

Total Complaints received for December – 12
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