

## COMPLAINTS – APRIL 2024 – Total complaints received 23

	Categories	No of complaints Received	Additional Information
<b>A</b>	Overgrowth	3	
<b>b</b>	Blocked Drains	0	
<b>c</b>	Dog Fouling	0	
<b>d</b>	Highways	2	
<b>e</b>	Obstruction	1	Vehicles parked in Naas Lane causing obstructions. Difficult to pull Out onto Rudloe Drive.
<b>f</b>	Noise	0	
<b>g</b>	Bins	5	
<b>h</b>	Flytipping	0	
<b>I</b>	Misc	9	<p>Damaged footbridge over stream opposite Barkston Heath – <b>Response from City is that this was never a formal footbridge, therefore won't repair. City will contact complainant directly.</b></p> <p>Request a gully clean from Quedgeley underpass to Woodvale – <b>City dealing with</b></p> <p>Bus Shelter required in Coningsby Avenue as per original planning Application. <b>City dealing with.</b></p> <p>Water leak at Allotment Site 2 – <b>office dealing with</b></p> <p>Complaint regarding possible subsidence from trees causing damage to residents property in Acer Grove – <b>city dealing with.</b></p> <p>Fallen fence in Merchants Mead – <b>private land</b></p> <p>Trees cut on footpath from Carters Orchard to Elmore Lane passed Meadowside School, cuttings left in ditch. Believed to be by Countryside Landscapes. Situation getting worse with more Cuttings being added.</p> <p>Fence over stream to Bently Close falling away. <b>County dealing with.</b></p> <p>Request for a boundary check. <b>Complainant advised of procedure To get information from Land Registry.</b></p>

<b>J</b>	Vandalism	2	
<b>K</b>	Abuse	0	
<b>L</b>	Planning	0	
<b>M</b>	H&S	1	Broken Branch approx 8ft from ground on Bristol Road